

#### From One Title IX Coordinator to Another: A Practical Approach to Navigating Beyond Compliance in a Post Regulatory World Day 1

Emma Hempel October 2023

# Emma Hempel

*She/Her/Hers* Senior Solutions Specialist

#### **Meet Your Facilitator**

Emma Hempel is a Senior Solutions Specialist at Grand River Solutions. Emma serves as a Title IX Coordinator for campuses across the country. With over ten years of experience in the field of higher education, she previously served as the Title IX Coordinator at the State University of New York at New Paltz. In her previous role, she conducted all Title IX intakes for students and employees reporting sexual and interpersonal violence. She developed and implemented a variety of trainings and workshop on topics including sexual violence prevention, sexual harassment, bystander intervention, and diversity and inclusion.



### About Us

#### Vision

We exist to help create safe and equitable work and educational environments.

#### Mission

Bring systemic change to how school districts and institutions of higher education address their Clery Act & Title IX obligations.

#### **Core Values**

- Responsive Partnership
- Innovation
- Accountability
- Transformation
- Integrity



Let's Take a Moment. Title IX Coordinator to Title IX Coordinator.

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### The Ever-Evolving Jurisprudence of Title IX

"If nothing else, Title IX Coordinators are experts at adapting."

01

### Title IX of the Education Amendments Act of 1972

"No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance."

20 U.S.C. § 1681 (1972).



### Title IX Applies to All Forms of Sex Discrimination

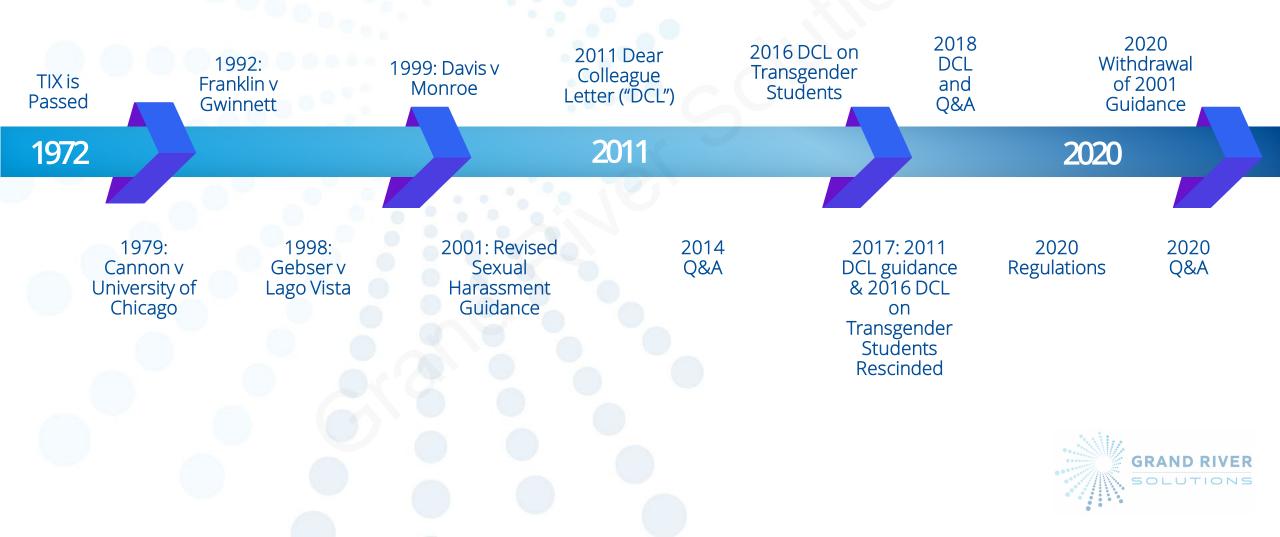
- Sexual Harassment
- Achievement Awards
- $\circ$  Athletics
- o Benefits
- o Financial Aid
- Leaves of absence and re-entry policies
- Opportunities to join groups
- Pay rates
- Recruitment

- Retention Rates
- Safety
- Screening Exams
- Sign-on Bonuses
- Student and Employee Benefits
- Thesis Approvals
- Vocational or College Counseling
- Research opportunities



## The History of Title IX

A TIMELINE





#### The Title IX Regulations

Sexual Harassment Only

- Narrows the definition of sexual harassment;
- 2. Narrows the scope of the institution's educational program or activity;
- 3. Narrows eligibility to file a complaint;
- 4. Develops procedural requirements for the investigation and adjudication of sexual harassment complaints, only.



# Sexual Harassment: *Defined in 1996, 2001, & 2011 Guidance*

Sexual harassment means conduct on the basis of sex that satisfies one or more of the following:

(1) Conditioning the provision of an aid, benefit, or service of the recipient on an individual's participation in unwelcome sexual conduct;

(2) Unwelcome conduct determined by a reasonable person to be so severe, pervasive, OR objectively offensive that it effectively denies a person equal access to the recipient's education program or activity; or

(3) Sexual assault is a form of sexual harassment

\*Dating Violence, Domestic Violence, Stalking not included pre 2020 regulations

### Sexual Harassment: Section 106.30

Sexual harassment means conduct on the basis of sex that satisfies one or more of the following:

(1) An **employee** of the recipient conditioning the provision of an aid, benefit, or service of the recipient on an individual's participation in unwelcome sexual conduct;

(2) Unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal access to the recipient's education program or activity; or

(3) "Sexual assault" as defined in 20 U.S.C. 1092(f)(6)(A)(v), "dating violence" as defined in 34 U.S.C. 12291(a)(10), "domestic violence" as defined in 34 U.S.C. 12291(a)(8), or "stalking" as defined in 34 U.S.C. 12291(a)(30).

### Covered Geography

GRAND RIVER SOLUTIONS

Includes locations, events, or circumstances over which the recipient exercised **substantial control** over both the respondent and the context in which the sexual harassment occurs, and also includes any building owned or controlled by a student organization that is officially recognized by a postsecondary institution.

On campus or in a building owned or controlled

Off-campus incident that occurs as part of the institution's operations

 Institution exercised substantial control over the respondent and the context of alleged sexual harassment that occurred off campus pursuant to § 106.44(a); or

the incident of sexual harassment occurs at an off-campus building owned or controlled by a student organization officially recognized by a postsecondary institution

## Not Covered

Off campus conduct, even if it has an impact on the educational program or activity;

Conduct that occurs outside of the United States.





### **Covered Individuals**

Eligibility for Title IX's Protections

"At the time of filing a formal complaint, a complainant must be participating in or attempting to participate in the education program or activity of the recipient with which the formal complaint is filed." 34 C.F.R. § 106.30

Applicant Accepted/Hired Enrolled/Employed



### Title IX Application Post May 2020 Regulations

#### Type of Conduct

- Hostile Environment Sexual Harassment
- Quid Pro Quo
- Sexual Assault
- Dating/Domestic
   Violence
- Stalking

#### Ed Program or Activity

- On campus
- Campus Program, Activity, Building, and
- In the United States

#### **Required Identity**

Complainant is participating or attempting to participate in the Ed Program or activity

#### Apply 106.45 Procedures

Required Response:

Section 106.45 Procedures

### Conduct Falling Outside the Scope of Title IX

- > Apply other institutional policies and procedures
- Ensure that those policies and procedures are complaint with VAWA/Clery, other intersecting federal and state laws



## **Actual Notice**

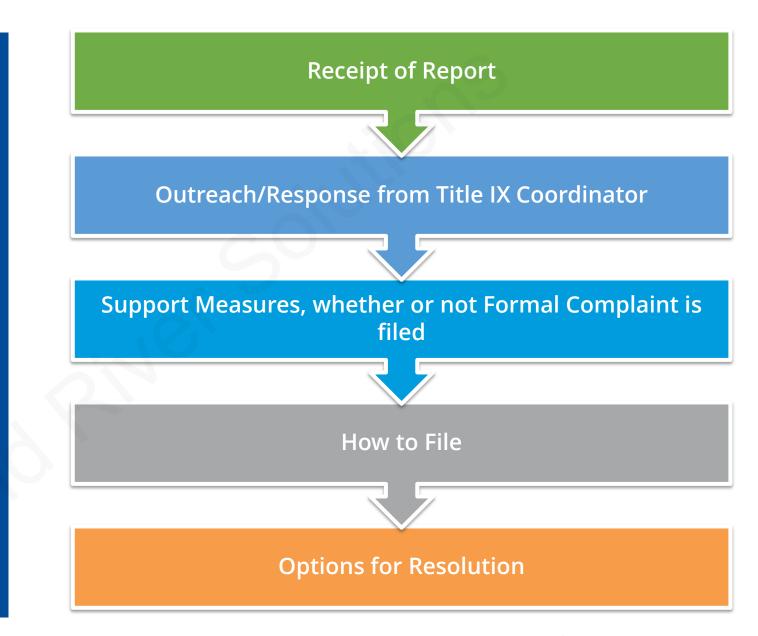
A Narrowed Scope of Institutional Responsibility

Institution must respond when it has:	"Actual knowledge"	When "an official of the recipient <u>who has authority to institute corrective</u> <u>measures</u> " has notice, e.g., Title IX Coordinator
	of "sexual harassment" (as newly defined)	
	that occurred within the school's "education program or activity"	"includes locations, events, or circumstances over which the recipient exercised substantial control" over the respondent and the context in which the sexual harassment occurred
		Fact specific inquiry focused on control, sponsorship, applicable rules, etc.
	against a "person in the United States" (so, not in study abroad context)	GRAND RIVE

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OLUTIONS

## Initial Response Requirements



### **Procedural Requirements for Investigations**



### **Procedural Requirements for Hearings**

Must be live, but can be conducted remotely

Cannot compel participation of parties or witnesses

Standard of proof used may be preponderance of the evidence or clear and convincing; standard must be the same for student and employee matters

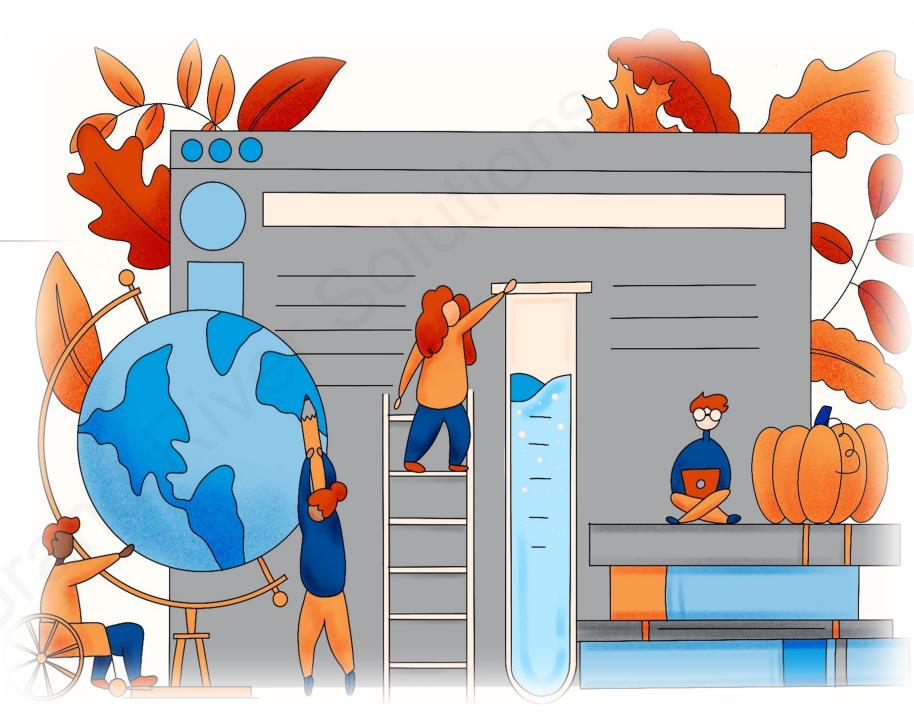
Cross examination must be permitted and must be conducted by advisor of choice or provided by the institution

Decision maker determines relevancy of questions and evidence offered

Written decision must be issued that includes finding and sanction

#### K-12: Hearings Optional

- Schools have the flexibility to allow for no hearings or for hearings in limited circumstances that they may define by policy.
- Whatever policy requires, rules adopted must apply equally to all parties
- If hearings are permitted, the procedures set forth in the Regulations are not required; use a hearing process that is age/school appropriate.



# K-12: Three Requirements

- 1. Before any determination of responsibility is made, the decision-maker(s) must afford each party "the opportunity to submit written, relevant questions that a party wants asked of any party or witness, provide each party with the answers, and allow for additional, limited follow-up questions from each party."
- 2. Questions about the Complainant's prior sexual history predisposition or behavior except under certain circumstances.
- 3. The decision-maker(s) must explain to the party proposing the questions any decision to exclude a question as not relevant.

#### Final Rule § 106.45(b)(8)

[I]institutions must offer both parties an appeal from a determination regarding responsibility, and from a recipient's dismissal of a formal complaint or any allegations therein.



# **Appeals: Mandatory Grounds**

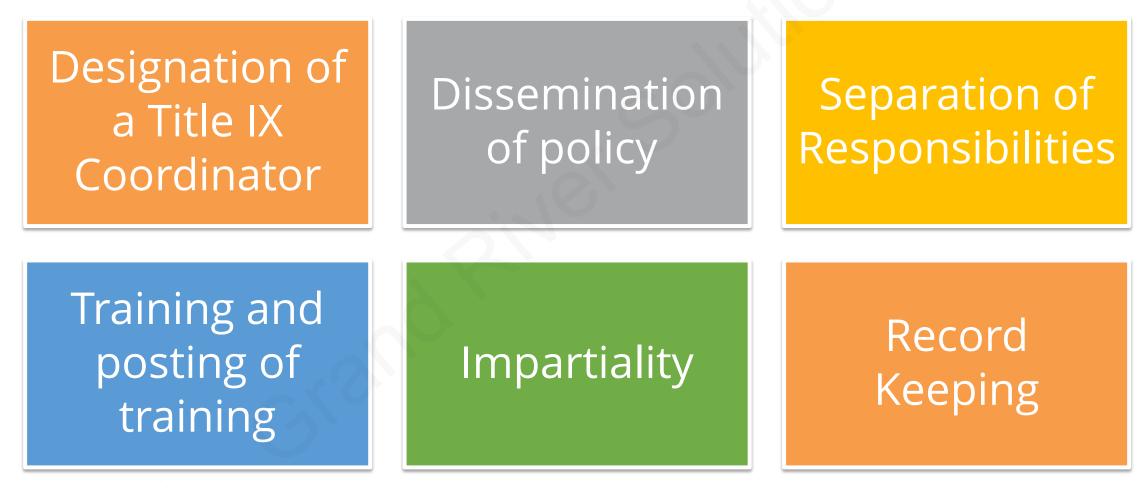
(A) Procedural irregularity that affected the outcome of the matter;

(B) New evidence that was not reasonably available at the time the determination regarding responsibility or dismissal was made, that could affect the outcome of the matter; and/or

(C) The Title IX Coordinator, investigator(s), or decision-maker(s) had a conflict of interest or bias for or against complainants or respondents generally or the individual complainant or respondent that affected the outcome of the matter.



### **Other Requirements of the Regulations**





# Building a Foundation of Success

02

### Final Rule, Section 106.8

Designation of Coordinator, Dissemination of Policy, and Adoption of Grievance Procedures

"Each recipient must designate and authorize at least one employee to coordinate its efforts to comply with its responsibilities under this part, which employee must be referred to as the Title IX Coordinator."

Additionally:

- The recipient must notify [everyone] of the name or title, office address, email address, and telephone number of the coordinator(s).
- Any person may report in person, by mail/email, telephone using the contact information.
- Reports can be made at anytime.



# Final Rule, Section 106.8(a)

The institution must notify applicants and all members of the community of the Title IX Coordinators

- 1. Name or Title
- 2. Office address
- 3. Email address
- 4. Phone number

Any person may report , at any time, sex discrimination, including sexual harassment in person, by mail, by telephone, by email, or any other means using the contact information listed

### "Responsibilities Required Under Title IX and the Regulations"

- Serve as the primary pathway for receipt of reports of sex discrimination and sexual harassment;
- Upon receipt of a report, promptly contact the complainant to discuss the availability of supportive measures and to explain the process of filing a formal complaint;
- Coordinate the effective implementation of supportive measures;
- Where a report is made, but a formal complaint is not filed by the complainant, determine whether a formal complaint should be filed and sign that formal complaint;
- Effective implementation of any remedies imposed by a decision maker at the conclusion of a grievance process.



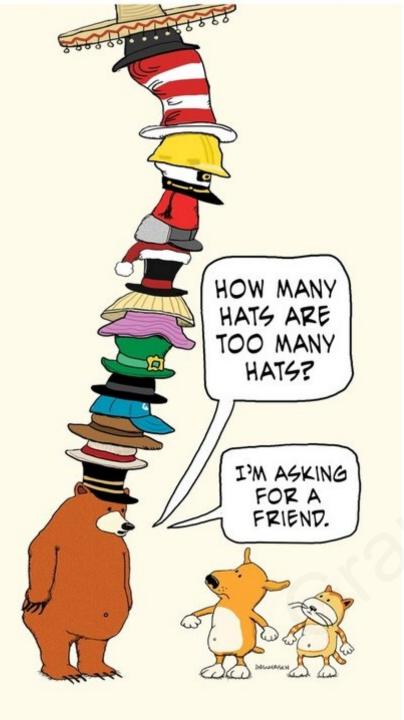
# Responsibilities Often Delegated to the Title IX Coordinator

- Ensuring that the institutional policies and procedures are compliant with Title IX
- Ensuring dissemination of the policy
- Overseeing the grievance process to ensure it is compliant
- Coordinating a compliant grievance process
- Staffing various roles
- Ensuring training requirements are met
- Record keeping
- Compliance with intersecting federal and state laws
- Education and prevention efforts



#### The Three Essential Functions of Title IX Compliance





# Another moment, please.



# A Successful Title IX Coordinator...



Understands the Importance of <u>Consistency</u>



Adheres to policies and procedures



Records or documents everything



Engages meaningfully with the community

**Strategically plans for success** 



# Strategic

- Conduct your own review: Evaluate the institution's state of compliance, strengths, and opportunities in all areas
- Develop plans for success in every area
- Prioritize the implementation and execution of those plans

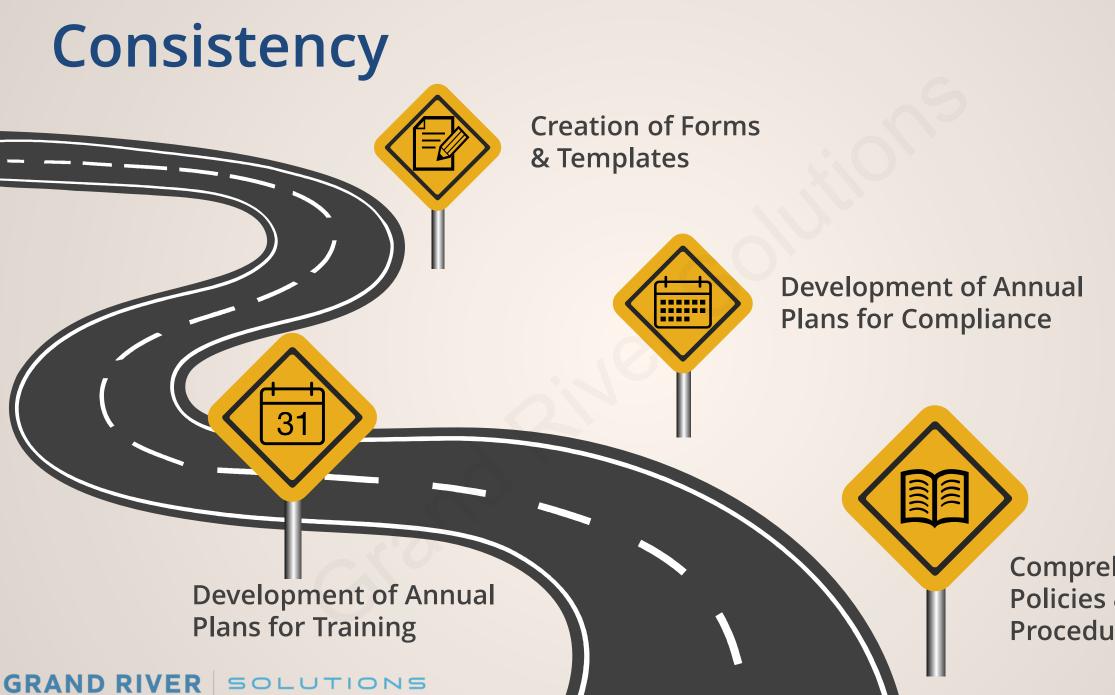
# Engage

- Understand the needs of the community you serve
- Build awareness
- Build trust
- When you engage, others engage
- Can assist with workload

## Adhere

Adhere to policies and procedures Implement training plans Stick to compliance plans Use the forms that are developed





Comprehensive Policies & **Procedures** 



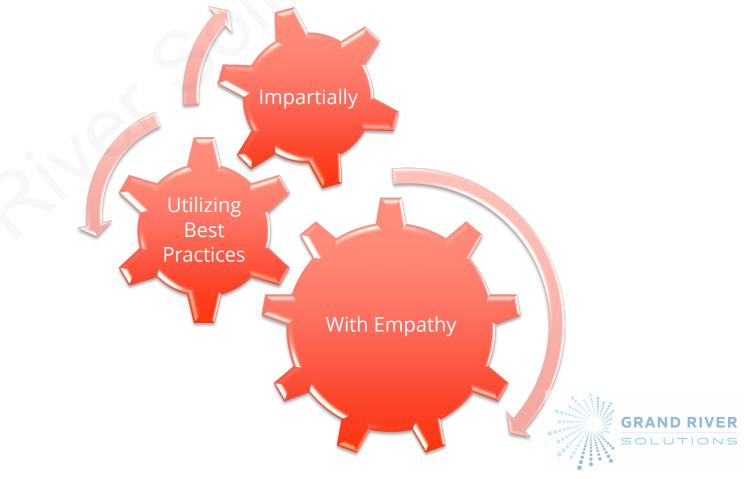
### Record

#### Document, Document, Document!

- 1. Compliance
  - 1. Maintain old policies
  - 2. Keep records of all responses to reporting requirement
- 2. Training
  - 1. Dates, times, locations
  - 2. Attendees
  - 3. Training materials
  - 4. Reason for the training
- 3. Response
  - 1. EVERYTHING



### Successful Coordinators Approach all Aspects of the Work



Avoiding Prejudgment and Bias

"The Department's interest in ensuring impartial Title IX proceedings that avoid prejudgment of the facts at issue necessitates a broad prohibition on sex stereotypes so that decisions are made on the basis of individualized facts and not on stereotypical notions of what "men" or "women" do or do not do." 85 Fed. Reg. 30254 (May 19, 2020).



Avoiding Prejudgment and Bias

Do not rely on cultural "rape myths"

Do not rely on cultural stereotypes about how men or women purportedly behave

Do not rely on gender-specific research data or theories to decide or make inferences of relevance or credibility in particular cases

Recognize that anyone, regardless of sex, gender, gender identity or sexual orientation, can be a victim or perpetrator of sexual assault or other violence

Avoid any perception of bias in favor of or against complainants or respondents generally

Employ interview and investigation approaches that demonstrate a commitment to impartiality

Avoiding Bias

Department also rejected commenters' arguments that individuals should be disqualified from serving as investigators because of past personal or professional experience

"Department encourages [schools] to apply an objective (whether a reasonable person would believe bias exists), common sense approach to evaluating whether a particular person serving in a Title IX role is biased" WHILE

"exercising caution not to apply generalizations that might unreasonably conclude that bias exists (for example, assuming that all self-professed feminists, or self-described survivors, are biased against men, or that a male is incapable of being sensitive to women, or that prior work as a victim advocate, or as a defense attorney, renders the person biased for or against complainants or respondents"

Avoiding Prejudgment, Bias, and Conflicts of Interest

### Bottom line

 Follow facts of every individual case
 Investigate in manner that will not allow even a perception of prejudgment or bias for or against any party





### Compliance

03

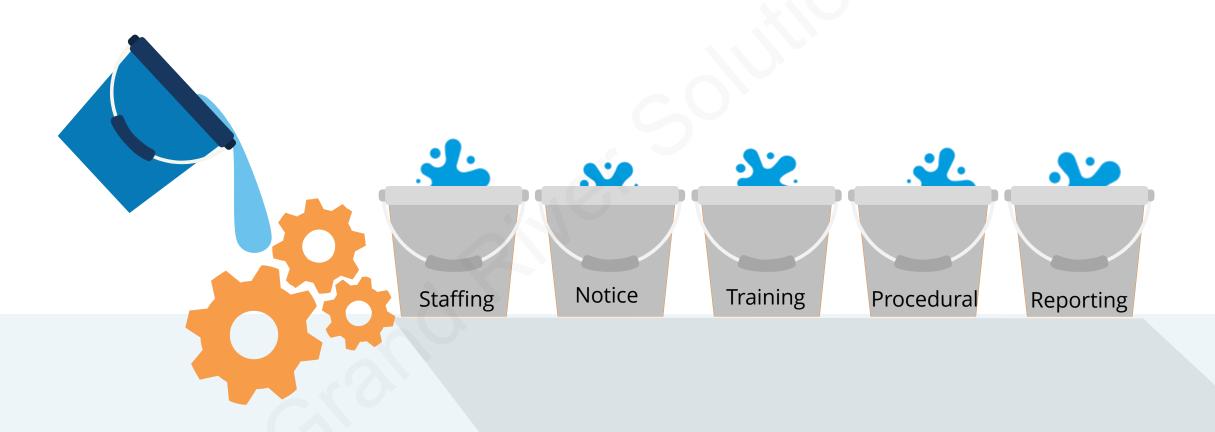
## **Sources of Compliance Obligations**



## **Title IX Compliance Obligations**

Designate	Designate a Title IX Coordinator	
Disseminate	Disseminate Policy <ul> <li>Notification</li> <li>Publications</li> </ul>	
Respond	Promptly respond to instances of sexual harassment occurring within the educational program or activity of which the institution has actual knowledge in a manner that is not deliberately indifferent;	
Provide	Provide supportive measures in accordance with the requirements of section 160.30	
Utilize	For reports of sexual harassment utilize grievance procedures that comply with section 160.45	
Require	Require that individuals participating in the grievance process do so impartially and that they are trained in accordance with the 160.45(b)(1)(iii).	
Maintain	Maintain records response to sexual harassment in accordance with 160.45 (10)	
Comply	Comply with 160.71 prohibition against retaliation	

## **Categories of Compliance Requirements**





## **Developing a Strategy for Compliance**



IDENTIFY COMPLIANCE OBLIGATIONS HOW WILL YOU PROVE THAT YOU ARE COMPLIANT

**RECORD KEEPING** 



### Implementing the Strategy for Compliance



#### Partnerships









## **Training & Education**

Educating ourselves and our communities in a post-regulatory world

04

## **Sources of Training Requirements**





### Training and Education Two Areas of Focus





# Institutional Response Training

- 1. Institutional Policies and Procedures
- 2. Prohibited Conduct
- 3. Options for Confidential Support
- 4. The Identify, Role, and Requirements of the Responsible Employee
- 5. Options and methods for Reporting
- 6. The Grievance Process
- 7. The Role of the Title IX Coordinator



# A Really Important Moment. Listen Up. It's Okay...



To not know the answer to every question thrown your way

"I don't know" "I'd like to think about that" "I'll get back to you" "Thank you for sharing your perspective"

?

To decline to answer a question



To recognize and assert your expertise

#### Title IX Staff

- Coordinators
- Investigators
- Decision Makers (hearings and appeals)
- Facilitators of Informal Resolution
- "Those who are charged with ensuring a prompt, fair, and impartial investigation and result." (VAWA)

Faculty

- New faculty
- Existing faculty
- Adjunct Faculty
- Supervising faculty



#### **Students**

- New Students
- Existing Students
- Specialized populations
- Student staff

Staff

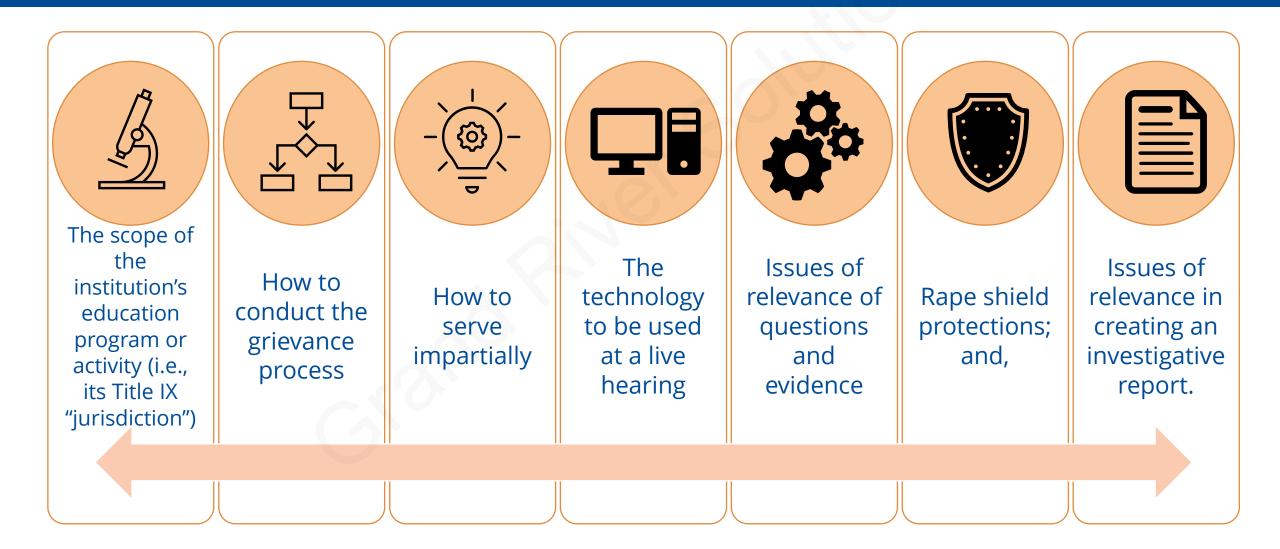
- Senior leadership
- Public Safety/campus law enforcement
- Health care workers

### **Community Partners?**





### Training for Title IX Staff



# Responsible Employees



### Special Considerations for Training & Education in the Post Regulatory Landscape

Explaining the narrowed scope of Title IX



Explaining the institutional decision for two processes/procedures

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Burden of proof challenges

**Responsible Employee challenges** 

Length of Training



Time for questions/community processing

### **Prevention Education: Title IX Regulations**

"The Department understands commenters' beliefs that the Department should create rules that monitor drinking, teach about interpersonal boundaries, sexuality, bystander intervention, and sexual consent communication,.... [A]nd while the Department does not mandate educational curricula, nothing in the final regulations impedes recipients' discretion to provide students (or employees) with educational information." 85 Fed. Reg. 30063 (May 19, 2020).

### Prevention Education: Violence Against Women Act (VAWA)

A primary prevention and awareness program [which includes bystander intervention] aims to prevent dating violence, domestic violence, sexual assault, and stalking.

Ongoing prevention and awareness campaigns.

# **Elements of Annual Training Strategy**

Identify population to be trained		
Determine topic	c	
Schedule the training		
How will you deliver the training		
Partnerships		
Communications		
Community input/feedback		
Engagement as passive education		

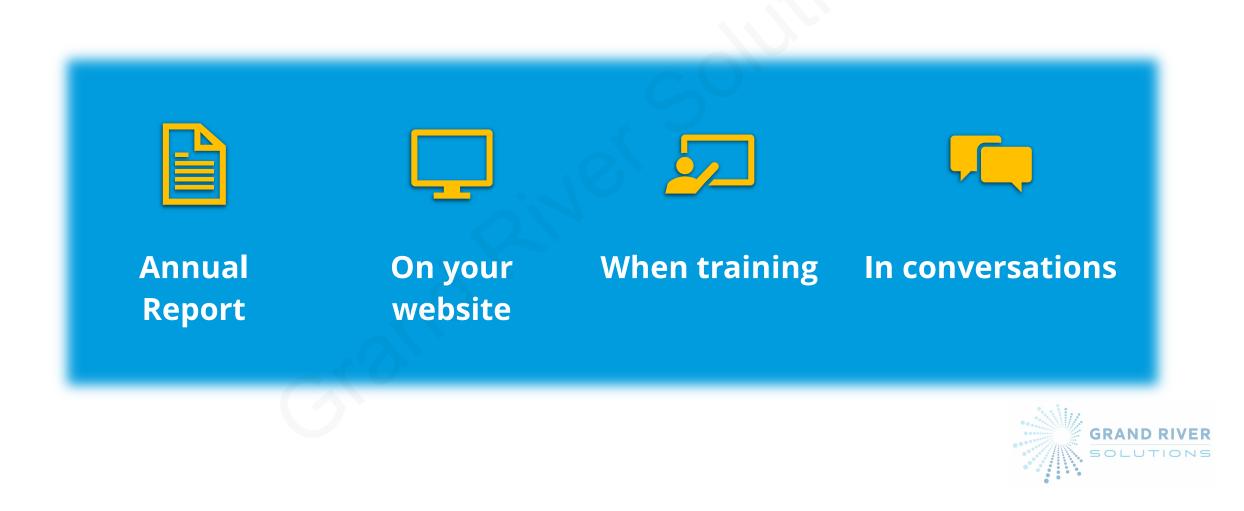


## **Ongoing Assessment of Trainings**





### **Communicate Training Successes**





### From One Title IX Coordinator to Another: A Practical Approach to Navigating Beyond Compliance in a Post Regulatory World Day 2

Emma Hempel October 2023

## Day 2 Agenda



#### **Receipt of Reports**

Actual Knowledge, Report Response, Initial Assessments, & Supportive Measures



#### **Complainant Intake & Supportive Measures**



#### Report Resolution

Remedies Based, Informal, or Formal



### **Receipt of Reports**

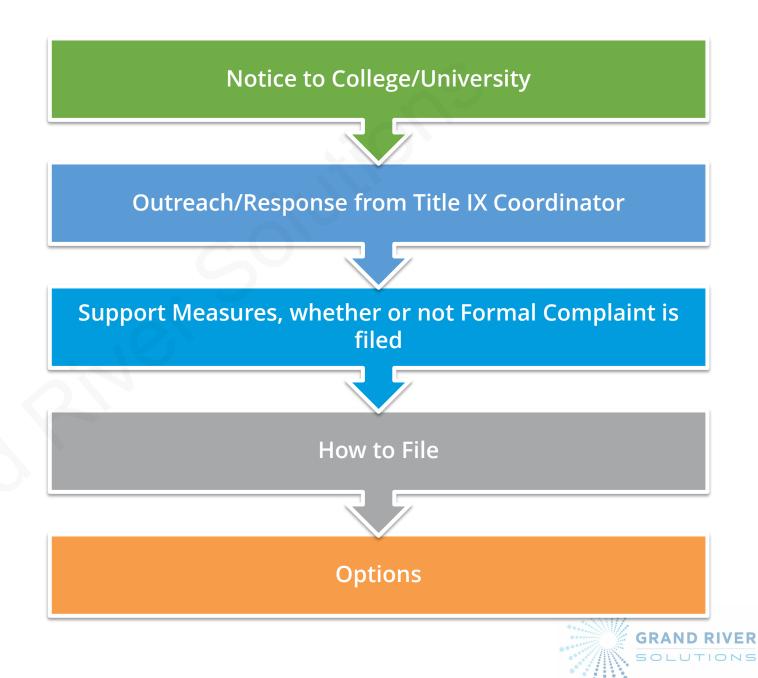
Actual Knowledge, Report Response, Initial Assessments, and Supportive Measures

01

### **Infrastructure for Reporting**



### Regulatory Requirements



### **Receiving Reports and Initiating the Response**







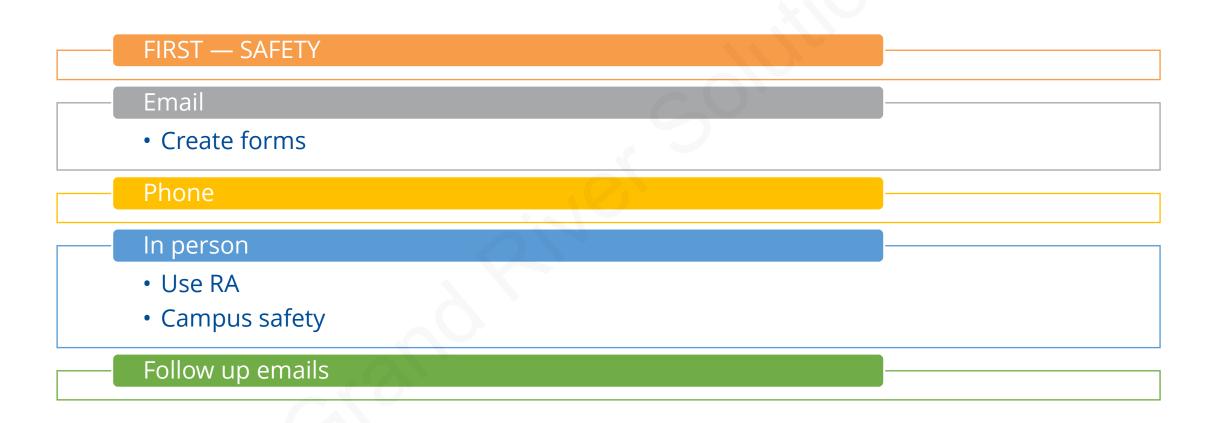


1. REVIEW THE REPORT 2. DETERMINE THE APPROPRIATE INITIAL RESPONSE

3. PROMPTLY INITIATE THAT RESPONSE 4. DOCUMENT/RECORD THE RECEIPT OF THE REPORT AND THE RESPONSE THERETO



## **Initial Outreach**





### **Emergency Removal** of Student

- High threshold
- Not a determination of responsibility
- Whether or not grievance is underway
- Individualized
- Immediate threat (physical)
- Opportunity to challenge



# The Title IX Office receives the following anonymous report via your institution's online reporting form:

Riley Smith is in trouble. I live on their floor in River Hall and I constantly hear fighting and crying coming from their room at night. Every time I see Riley with their partner, they seem really submissive and nervous and I have noticed bruises on Riley the mornings after the biggest fights. The RA and Riley's partner are friend and so the RA doesn't do anything about it. It's getting so bad that some of the other people on the floor are talking about intervening, but we are afraid of Riley's partner too.

# The Title IX Office receives the following email from a responsible employee:

My name is Professor Jones. One of my students shared that they were raped last weekend at a party by another student. They don't want the school starting an investigation, and so I am not going to share their name or the details with you. They are thinking about talking to the police but are not sure who to contact. Can you please provide me with information that I can share with the student?



### **Complainant Intake & Supportive Measures**

02

### Initial Meeting with the Complainant

- Prepare for the meeting
- Select appropriate space
- Build trust and rapport; empower
- Explain your role
- Discuss available support
- Options for reporting
- Answer questions
- Evidence collection/preservation
- Conclude with a discussion of next steps



### Supportive Measures

Non-Disciplinary

> Nonpunitive

Supportive Measures

Designed to restore or preserve equal access

May not unreasonably

burden the other party

AS appropriate and reasonably available

Confidential

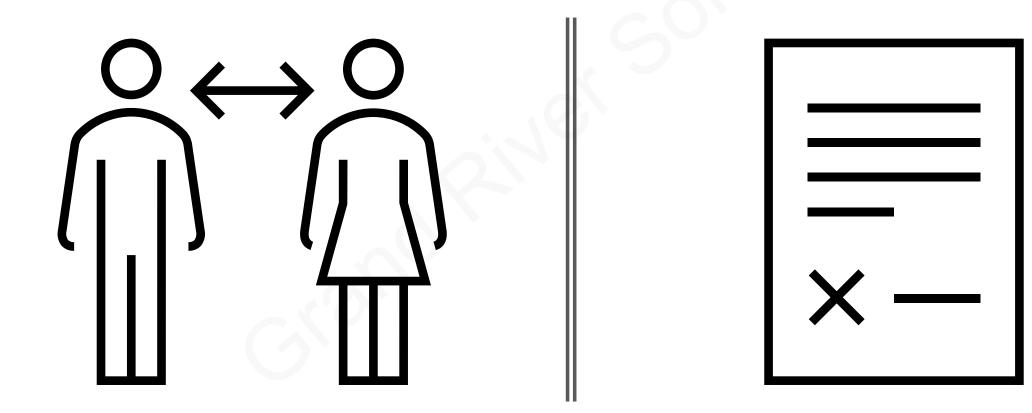
# **Examples of Supportive Measures**

- Assistance obtaining access to counseling, advocacy, or medical services;
- Assistance obtaining access to academic support and requesting academic accommodations;
- Changes in class schedules;
- Assistance requesting changes in work schedules, job assignments, or other work accommodations;

- Changes in campus housing;
- Safety escorts;
- Leaves of absence;
- Mutual restrictions on contact between the Parties ("No-contact" orders).



### "Mutual Restrictions On Contact Between the Parties"



# **Post Meeting Tasks**







### **Report Resolution**

Remedies Based, Informal, or Formal

03

### How to Proceed?



### Remedies-based No formal process

#### **Alternative/Informal**

Signed agreement; Voluntary; What records?

### Formal/ Investigation/ Hearing

All requirements of 106.45



### Remedies Based Resolution

**3(a)** 

### Remedies Based Resolutions

- Supportive Measures
- Educational Conversations
- Targeted Education



### Formal Complaint & Notice Requirements

3(b)

### **Formal Complaint Filed**



By the Title IX Coordinator



### Factors to Consider When Determining Whether to File a Formal Complaint





# **Formal Complaint**

A Formal Complaint must include:

FORM

OND

The Complainant's digital or physical signature, or an indication that the Complainant is the person filing the Formal Complaint;

An allegation of Prohibited Conduct as defined under this Policy. This may include:

• Where the incident(s) occurred; what incident(s) occurred; when the incident(s) occurred;

Identity of Respondent, if known;

A request for <u>a</u> resolution.

Formal Complaints may be made to the Title IX Coordinator by US Mail, email, or in person.

# **Dismissing Complaints**

#### MANDATORY

- Not sexual harassment
- Did not occur in program or activity
- Not against person in the U.S.

#### **DISCRETIONARY**

- Complainant withdraws complaint
- Respondent no longer enrolled/employed
- School unable to collect sufficient info



Can Proceed Under Other Policy

# **Notice of Allegation Requirements**

- Notice of the allegations, including sufficient details known at the time and with sufficient time to prepare a response before any initial interview. Sufficient details include:
  - the identities of the parties involved in the incident, if known,
  - the conduct allegedly constituting sexual harassment under § 106.30,
  - and the date and location of the alleged incident, if known.
- The written notice must include a statement that the respondent is presumed not responsible for the alleged conduct and that a determination regarding responsibility is made at the conclusion of the grievance process.
- The written notice must inform the parties that they may have an advisor of their choice, who may be, but is not required to be, an attorney, under paragraph (b)(5)(iv) of this section, and may inspect and review evidence under paragraph (b)(5)(vi) of this section.
- The written notice must inform the parties of any provision in the recipient's code of conduct that prohibits knowingly making false statements or knowingly submitting false information during the grievance process



# **Advisor of Choice**

The advisor can be anyone, including an attorney;

Institutions cannot place restrictions on who can serve

No training required

Institution must provide advisor for the purposes of cross examination, only.



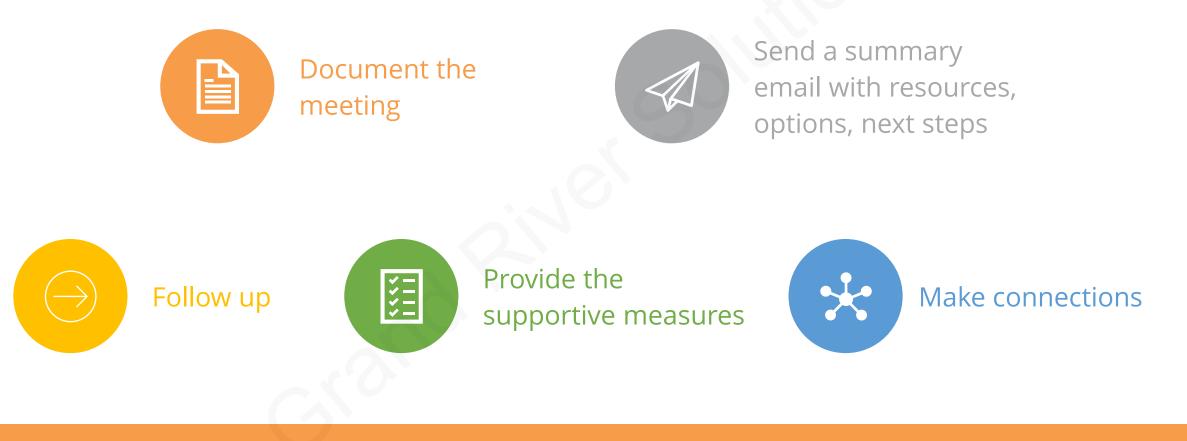
# **Initial Meeting with Respondent**



- Prepare for the meeting
- Select appropriate space
- Build trust and rapport; empower
- Explain your role
- Discuss available supportive measures
- Supportive measures that provided to complainant that impact them
- Answer questions
- Evidence collection/preservation
- Conclude with a discussion of next steps



# **Post Meeting Tasks**





# **Formal Complaint Resolution**

#### **Informal Resolution**

- Formal Complaint Required
- Parties must agree
- Can withdraw form process
- Alternate Resolution/Mediation
- No appeal

### **Formal Resolution**

Investigation and
 Adjudication process in
 compliance with Section
 106.45





### **Informal Resolution**



### **Informal Resolution Requirements**

- Formal Complaint must be filed
- Participation in an informal resolution must be voluntary
- Must occur prior to resolution via a formal process
- Parties must be permitted to withdraw and seek formal resolution
- Voluntary, written consent to the informal resolution must be obtained
- Facilitators of informal resolution must be trained

### **Informal Resolution Notice Requirements**

- the allegations,
- the requirements of the informal resolution process including the circumstances under which it precludes the parties from resuming a formal complaint arising from the same allegations, provided, however, that at any time prior to agreeing to a resolution, any party has the right to withdraw from the informal resolution process
- and resume the grievance process with respect to the formal complaint, and any consequences resulting from participating in the informal resolution process, including the records that will be maintained or could be shared;

Facilitators of Informal Resolution as Witnesses Informal Resolution is prohibited to resolve allegations that an employee sexually harassed a student.



### **Formal Resolution**



### **Procedural Requirements for Investigations**





### **Title IX Coordinator's Role** In the Investigation

Title IX Coordinator is permitted to conduct the investigation, though this is not favored

- If conducting the investigation, do so in accordance with the applicable institutional policy
- If not conducting the investigation, may serve as a support to the investigators
- May serve as a resource to the parties

### **Procedural Requirements for Hearings**

Must be live, but can be conducted remotely

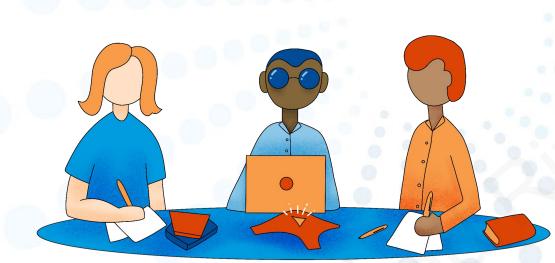
No Compelling participation

Standard of proof used may be preponderance of the evidence or clear and convincing; standard must be the same for student and employee matters

Cross examination must be permitted and must be conducted by advisor of choice or provided by the institution

Decision maker determines relevancy of questions and evidence offered

Written decision must be issued that includes finding and sanction



### **Title IX Coordinator's Role** In the Adjudication

- Title IX Coordinator may not serve as the decision maker
- May serve to support the decision maker(s)
- May participate in the hearing to provide logistical support to decision makers
- Responsible for effective implementation of remedies imposed

### Final Rule § 106.45(b)(8)

[I]nstitutions must offer both parties an appeal from a determination regarding responsibility, and from a recipient's dismissal of a formal complaint or any allegations therein.



### Title IX Coordinator's Role In the Appeal

- Title IX Coordinator may not serve as an appellate reviewer
- May serve to support the appellate reviewer/panel
- > May provide logistical support
- May coordinate implementation of appellate findings, where appropriate.
- Responsible for effective implementation of remedies imposed

# Putting it all together...

### Complimentary Subscription



THE RIVER CONNECT

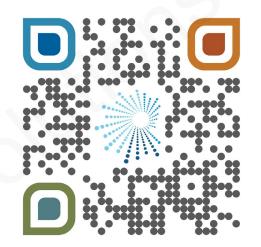
A place to communicate share educate learn

for HIGHER EDUCATION PROFESSIONALS working in Title IX, Equity & Clery

# **Questions?**



### Leave Us Feedback:



### Email Us: info@grandriversolutions.com



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